



Wednesday, September 25, 2019

7:00 am to 8:30 am	Breakfast Buffet (<i>Lakeside Dining Room</i>)
8:00 am to 9:00 am	Conference Registration Open (<i>The Centre</i>) Information Roundtables <ol style="list-style-type: none"> 1. MACM Legislative & Outreach Committee 2. MJB Strategic Planning and Projects Office (<i>FY20-21 Strategic Planning Strategies, Change Agent Network Groups, and the roles of managers/supervisors in being leaders of change in the MJB</i>) 3. MJB Cyber Security
9:00 am to 9:20 am	Welcome, Presentation of Colors, and Pledge of Allegiance (<i>The Centre</i>) Aaron Williamson, MACM President (Fourth Judicial District) Color Guard: Nisswa American Legion, Billie Brown Post 627
9:20 am to 9:30 am	Brief Message from the New Director of Court Services (<i>The Centre</i>) Kristen Trebil, Director of Court Services
9:30 am to 10:00 am	State Court Administrator's Address (<i>The Centre</i>) Jeff Shorba, State Court Administrator
10:00 am to 10:15 am	Morning Break
10:15 am to 11:30 am	The Challenge: Meeting Public Expectations of Courts Today and Tomorrow (<i>The Centre</i>) Michael Buenger, National Center for State Courts <i>Session Description: This session will explore some of the challenges facing courts in terms of technology, changing public expectations, and institutionally entrenched thinking.</i>
11:30 am to 12:00 pm	MACM Group Photo (<i>Location: Outside the Centre</i>)
12:00 pm to 1:30 pm	Lunch Buffet (<i>Lakeside Dining Room</i>) Individual Business Photos by Appointment (<i>South Dining Room</i>) <i>Walk-Ins if Time Permits</i>
Breakout Sessions 1:30 pm to 2:45 pm	 Coaching for Improved Performance (<i>Location: Paul Bunyan 1</i>) Dan Blackburn (State Court Administration) and Martha Rosenquist (Fourth Judicial District)

Session Description: Coaching skills are no longer a "nice-to-have" in the Minnesota Judicial Branch - they're a must-have. Coaching for Improved Performance provides participants with active listening techniques to use in conjunction with the Gaps and Grow Coaching models. These tools and techniques help managers and supervisors improve their day-to-day conversations with staff members to increase the capacity and performance of their teams. This refresher course will provide participants with tools to use, and scenarios to practice critical coaching conversations to increase employee motivation and performance.

+ Implicit Bias through the Lens of Privilege (Location: Paul Bunyan 3 & 4)

Dana Bartocci (Fourth Judicial District) and Shoree Ingram (Fourth Judicial District)

Session Description: The beginning of our mission of the Judicial Branch is "To Provide Justice." To uphold this mission, we should make decisions and processes free from implicit bias. But how do we do that? This course focuses on the first step of identifying bias through learning about privileges. During this course, participants will engage in an interactive exercise to explore and reflect upon personal differences in themselves and others' as an introduction to a larger discussion of implicit bias awareness and privilege and ways we can reduce biases.

+ Fellows Program Presentations (Location: Tech 1)

Lynn Smith (State Court Administration) with Minnesota Fellows:

Kim Larson – "Implementing Court Operations Without Boundaries"

George Lock – "Courting Innovation: Can Cultural Analysis Inform the Re-engineering Agenda in Stearns County District Court

Alice Middendorf – "Assessing Stakeholder Experiences Amid Re-engineering Efforts in the Seventh Judicial District"

Session Description: Minnesota Fellows will present their court research projects. What a great opportunity to explore replicating the recommendations from their research. This session will also illustrate a brief overview to the Court Manager Program (CMP) certification process through the Fellows.

+ From Drug Addict to Trailblazer: A Life Transformed (Location: Lakeshore 4)

Porcia Baxter

Session Description: In this message, Porcia Baxter shares a glimpse into the life of a former meth addict. Porcia frequented places like hospitals, treatment centers and court due to her addiction. One day she received a letter in the mail asking her to appear in court for a meth possession charge, threatening up to 5 years in prison and a \$10,000 fine. That letter changes her life. In this message, Porcia explains how probation encouraged her to make right choices, how she was treated with dignity and respect by court staff and how the system provided a safety net for her to make positive changes in her life. Her message will inspire you in how your work and the court system can make a positive changes in the lives of those we assist.

+ Data Quality, FY20 CAPs Compliance Plan, and CAPs End-to-End Process (Location: Lakeshore 2)

Maria Jost (State Court Administration) Anastasiya Nartovich (State Court Administration), Peter Dyer (Second Judicial District), and Susan Swanson (Seventh Judicial District)

Session Description: At this session court administration will get a closer look at the CAPs process; including who and what is involved and where to find relevant materials related CAPs. Data Quality information and resources will also be explored, including a quick review of the newly published Policy 505.3(a): Data Quality Procedures.

2:45 pm to 3:00 pm	Afternoon Break
Breakout Sessions 3:00 pm to 4:15 pm	Breakout Sessions Repeated from 1:15 pm to 2:45 pm
5:30 pm to 6:30 pm	Social Hour (Lakeside Dining Room)
6:30 pm to 8:00 pm	Awards Dinner (Lakeside Dining Room)
8:00 pm to 10:00 pm	Networking Suite - Hosted by the SCAO MACM Members (Room 340 Hospitality Suite)

Thursday, September 26, 2019

7:00 am to 8:15 am	Breakfast Buffet (<i>Lakeside Dining Room</i>)
7:30 am to 8:15 am	<p>Conference Registration Open (<i>The Centre</i>)</p> <p>Information Roundtables</p> <ol style="list-style-type: none"> 1. MACM Legislative & Outreach Committee 2. MJB Strategic Planning and Projects Office (<i>FY20-21 Strategic Planning Strategies, Change Agent Network Groups, and the roles of managers/supervisors in being leaders of change in the MJB</i>) 3. MJB Cyber Security
8:15 am to 9:15 am	<p>It's a Matter of Justice – Understanding Fetal Alcohol Spectrum Disorder (<i>The Centre</i>)</p> <p>Maya Tester, Assistant Hennepin County Attorney</p> <p><i>Session Description: The session will provide a brief overview of FASD, explore the reasons that individuals on the spectrum may be at increased risk for criminal justice involvement, and will provide considerations for judges and strategies for accommodations/modifications related to addressing disability related to FASD in the courts.</i></p>
9:15 am to 9:30 am	Morning Break
9:30 am to 10:45 am	<p>Now More Than Ever: Why Diversity, Equity and Inclusion Work Requires Emotional Intelligence (<i>The Centre</i>)</p> <p>Anne Phibbs, Founder and President of Strategic Diversity Initiatives</p> <p><i>Session Description: For many who care about advancing diversity, equity, and inclusion, we are living in a time of tremendous challenges. While U.S. society grows increasingly diverse and complex, our social and political discourse grows more polarized, less nuanced, and frighteningly hostile. Continuing to build an inclusive and equitable society, in the face of so many challenges, will require not just allies and advocates, but leaders and risk-takers. And these leaders must come to the work prepared, not just intellectually but emotionally as well. In this practically-focused presentation, we will explore how the framework of "emotional intelligence" has much to offer those of us doing the work of diversity, equity, and inclusion.</i></p>
10:45 am to 12:15 pm	<p>Innovation (H)our</p> <p>Topics: Communication Skills (<i>Location: Lakeshore 1</i>), Behavioral Health and Wellness (<i>Location: Lakeshore 2</i>), Relationships at Work (<i>Location: Lakeshore 3</i>), Time Management (<i>Location: Lakeshore 4</i>), Personal Development and Development of Staff (<i>Location: Paul Bunyan 1</i>)</p>
12:15 pm to 1:30 pm	Plated Lunch and Outreach Presentations (<i>Lakeside Dining Room</i>)
Breakout Sessions 1:30 pm to 2:45 pm	<p> State and Federal Judiciary – What's the Difference? (<i>Location: Paul Bunyan 1</i>)</p> <p>Kate Fogarty, Clerk of Court, U.S. District Court, District of Minnesota</p> <p><i>Session Description: Have you ever wondered about the Federal Courts? Are they similar to the state courts? Are they different? Ms. Fogarty will discuss caseload and jurisdiction differences. Participants will learn about the funding and compensation strategy in the federal courts and how it differs from the State Courts. The similarities and differences in the governance and leadership structure as well the national communication strategy will be reviewed. Efforts to advance the law internationally will be shared.</i></p> <p> One Size Does Not Fit All: How Domestic Violence Best Practices Fit Your Court (<i>Location: Paul Bunyan 3 & 4</i>)</p> <p>Judge Elizabeth Cutter (Fourth Judicial District) and Melia Garza (State Court Administration)</p> <p><i>Session Description: There is more than one way for the justice system in your community to effectively address intimate partner violence. Establishing a Domestic Violence Court is one option but you don't need a specialized court or a large grant to thoughtfully and effectively meet the needs in your county. This presentation will highlight the philosophy behind the DV court model, varying approaches to implementation including those used in Minnesota Courts, as well as alternative options to building strong systems to address domestic violence cases.</i></p> <p> Winning with Strengths (<i>Location: Lakeshore 1</i>)</p> <p>Julie Berg</p>

Session Description: The world we live in, unfortunately, focuses on weakness. The message leaders often give, and we often believe, is that we can't succeed unless we fix where we are lacking. This remedial mindset, while leading to only modest improvement, is not a way to exponentially accelerate growth. It causes us to miss opportunities to expand our potential into something outstanding and capitalize on the drive to learn and do more. Learn how leaders, teams and individuals can play to their strengths and create an engaged workforce that generates the creativity, innovation and results organizations desire – and the satisfaction we seek in our own lives.

+ Distracted Driving and Standardized Field Sobriety Tests and Consequences (Location: Tech 1)

Don Marose, State Patrol Lieutenant

Session Description: Distracted driving is widespread on Minnesota's roads and it is growing every day, but it's not just cell phones causing distracted driving. Lieutenant Don Marose will discuss what the State Patrol is finding when they pull over distracted drivers, how distracted driving is impacting you and those around you, and the laws in Minnesota that address distracted driving. In addition to the issue of distracted driving, there are still 25,000 DWI arrests in Minnesota annually. In response, Minnesota's DWI is tough and gets tougher every year. Lieutenant Marose will review the DWI criminal penalties, civil sanctions, and show participants how law enforcement detects and tests impaired drivers.

+ Town Hall (Location: Lakeshore 4)

Jeff Shorba, State Court Administrator & Sarah Lindahl-Pfeiffer, Fourth Judicial District

Session Description: This session offers a time for attendees to engage in a conversation directly with leadership about the work of the Minnesota Judicial Branch and get a real-time response to questions and comments.

2:45 pm to 3:00 pm	Afternoon Break
Breakout Sessions 3:00 pm to 4:15 pm	Breakout Sessions Repeated from 1:30 pm to 2:45 pm
4:30 pm to 6:30 pm	Vendor Show (Poolside Deck Area)
7:00 pm to 10:00 pm	Networking Suite - Hosted by the SCAO MACM Members (Room 340 Hospitality Suite)

Friday, September 27, 2019

7:00 am to 8:30 am	Breakfast Buffet (Lakeside Dining Room)
8:30 am to 9:30 am	MACM Business Meeting (The Centre)
9:30 am to 10:00 am	Morning Break and Hotel Check Out
10:00 am to 11:30 am	<p>The Power of Attitude (The Centre) Tim Gabrielson <i>Session Description: This presentation is not intended to teach court leaders or staff how to do their jobs. This hilarious closing message is crafted to enable everyone to look beyond personal issues and gain perspective. How a person thinks, feels or reacts is an individual responsibility. Once this common-sense concept becomes common practice we realize how much power one person can have to positively change work situations, individual lives and the community for the better. Having Gratitude gives us the ability to choose our Attitude, which changes our daily Behavior and allows us to create positive Energy for ourselves and all those around us.</i></p>
11:30 am to 12:00 pm	<p>Closing Remarks, Retiring of Colors and Adjournment (The Centre) Aaron Williamson, MACM President (Fourth Judicial District) Color Guard: Nisswa American Legion, Billie Brown Post 627</p>